EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	70210	trouble ticket	USPAT	OR	OFF	2006/06/02 11:40
S3	1	"6389426".pn.	USPAT	OR	OFF	2006/06/02 13:56
S4	23	("4464543" | "5285494" | "5937048" | "5958010" | "6032184" | "6064304" | "6064723" | "6131112" | "6134318" | "6148335" | "6219648").PN. OR ("6389426").URPN.	US-PGPUB; USPAT; USOCR	OR	OFF	2006/06/02 11:40
S5	11	("4464543" | "5285494" | "5937048" | "5958010" | "6032184" | "6064304" | "6064723" | "6131112" | "6134318" | "6148335" | "6219648").PN.	US-PGPUB; USPAT; USOCR	OR	OFF	2006/06/02 11:41
S13	80924	technician or specialist	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/06/02 13:57
S15	812	"trouble ticket"	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/06/19 13:39
S16	289	S13 and S15	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/06/02 13:58
S17	115	S13 same S15	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/06/22 10:52
S18	90	S13 with S15	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/06/02 13:59
S19	2608330	assign$3 or delegate or designate	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/06/02 14:00

EAST Search History

S20	243	S13 and S15 and S19	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/06/02 14:06
S21	97	S13 same S15 and S19	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/06/02 14:00
S22	26	S13 same S15 same S19	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/06/02 14:05
S23	8	S13 same S15 same S19 and geographic	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/06/02 14:02
S24	18	S13 same S15 same S19 not S23	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/06/02 14:05
S25	86	S13 and S15 and S19 and (login or logon)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/06/02 14:06
S26	80	S13 and S15 and S19 and (login or logon) and (database or db or dbms)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/06/02 14:07
S27	30	S13 and S15 and S19 and (login or logon) and (database or db or dbms) and (system adj2 plurality)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/06/02 14:07

EAST Search History

S28	10	S13 and S15 and S19 and (login or logon) and (database or db or dbms) and (system adj plurality)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/06/02 14:08
S29	1	S13 and S19 and (login or logon) and (database or db or dbms) and (S15 with (system adj4 plurality))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/06/02 14:09
S30	1	S13 and S19 and (login or logon) and (S15 with (system adj4 plurality))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/06/02 14:09
S31	2	S13 and S19 and (login or logon) and (S15 same (system adj4 plurality))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/06/02 14:11
S32	6	S13 and S19 and (login or logon) and (S15 same (system with plurality))	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/06/06 13:38
S33	81026	technician or specialist	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/06/06 13:38
S34	814	"trouble ticket"	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/06/06 13:38
S35	2609437	assign$3 or delegate or designate	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/06/06 13:38

EAST Search History

S36	1	S33 and S35 and (login or logon) and (S34 same (system with plurality)) and "707".clas.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/06/06 13:38
S37	6	(US-20040158762-$ or US-20040254757-$ or US-20040179654-$).did. or (US-6389426-$ or US-7006603-$ or US-6891937-$).did.	US-PGPUB; USPAT	OR	OFF	2006/06/06 14:31
S38	1	S37 and (logon or login) and password	US-PGPUB; USPAT	OR	ON	2006/06/06 14:33
S39	1	(logon or login) adj3 password with plurality and "707".clas.	US-PGPUB; USPAT	OR	ON	2006/06/06 14:34
S40	2	(logon or login) adj4 password with plurality and "707".clas.	US-PGPUB; USPAT	OR	ON	2006/06/06 14:35
S41	9	(logon or login) with password with plurality and "707".clas.	US-PGPUB; USPAT	OR	ON	2006/06/06 14:36
S42	37	(logon or login) with password with (plurality or multiple) and "707".clas.	US-PGPUB; USPAT	OR	ON	2006/06/06 14:37
S43	4	(logon or login) with password with (plurality or multiple) adj (computer or system) and "707".clas.	US-PGPUB; USPAT	OR	ON	2006/06/06 16:07
S44	5	(logon or login or authoriz$4 or authenticat$4) with (password or passcode) with (plurality or multiple) adj (computer or system) and "707". clas.	US-PGPUB; USPAT	OR	ON	2006/06/06 16:09
S45	1	(US-6434568-$).did.	USPAT	OR	OFF	2006/06/07 13:20
S46	1	(US-6434568-$).did. and (unique or different or exclusive) same (password or authentic$5 or authoriz$5)	USPAT	OR	ON	2006/06/07 13:22
S47	261	"trouble ticket" and technician	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/06/19 13:40
S48	77	technician same ("work order" or "trouble ticket") same schedul$3	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/06/22 10:53

EAST Search History

S49	4	(technician with load) with ("work order" or "trouble ticket")	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/06/22 10:58
S50	1	(technician with load) same ("work order" or "trouble ticket") not S49	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/06/22 11:04
S51	8	(technician adj2 (manually or interact)) same ("work order" or "trouble ticket") not S49	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/06/22 11:04
S52	0	("2005/0131943").URPN.	USPAT	OR	OFF	2006/06/22 11:02
S53	365	technician same ("work order" or "trouble ticket")	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/06/22 11:05
S54	60	technician with (login or interface or "user-interface") same ("work order" or "trouble ticket")	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/06/22 11:05
S55	33	technician with (login or interface or "user-interface") with ("work order" or "trouble ticket")	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/06/22 11:11
S56	19	technician adj3 (login or interface or "user-interface") same ("work order" or "trouble ticket")	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/06/22 11:17
S57	13	technician adj2 (login or interface or "user-interface") same ("work order" or "trouble ticket")	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/06/22 11:12

S58	5	technician same (manager or supervisor) same (alarm or alert) same ("work order" or "trouble ticket")	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/06/22 11:22
S59	1	technician same (manager or supervisor) with (alert) same ("work order" or "trouble ticket")	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/06/22 11:23
S60	16	technician same (manager or supervisor) with (alert or inform or warn) same ("work order" or "trouble ticket")	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/06/22 11:26
S61	34	technician and (manager or supervisor) with (alert or inform or warn) same ("work order" or "trouble ticket")	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/06/22 11:27
S62	18	technician and (manager or supervisor) with (alert or inform or warn) same ("work order" or "trouble ticket") not S60	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2006/06/22 11:27

Scholar Results 1 - 10 of about 283 for <u>technician</u> (<u>alarm</u> OR <u>alert</u>) ("<u>trouble ticket</u>" OR "<u>work order</u>") (<u>supervisol</u>

<u>Signal monitoring system for wireless network operation andmanagement</u>   **All articles** <u>Recent articles</u>
J Vucetic, P Kline - Telecommunications Symposium, 1998. ITS'98 Proceedings. SBT/ ...,
1998 - ieeexplore.ieee.org
... Responsible **Supervisor**, Responsible Operator, Responsible **Technician**(s). 3 ... sends
alarms from the **Alarm** Generator to ... Page 4 NEtd JEInfo Area **Supervisor** Figure 7 ...
Cited by 2 - Web Search

<u>AT&T service maintenance platform for next century</u>
Y Hodge, P Bajpay, CW Chao, G Grammer, H Kan, D ... - Global Telecommunications Conference, 1998. GLOBECOM
98. The ..., 1998 - ieeexplore.ieee.org
... BMP automatically tells the **technician** when it is time to ... **Alarm** Server— The alarms
and performance monitoring data ... as part of the **trouble ticket** and work ...
Web Search - BL Direct

<u>16. PPR16: Network Surveillance Support Evaluation</u>
N Surveillance - sbc.com
... DI to the FDC, which will assign a CO **Technician**. ... **alarm** using GRETA, Switched Access
Remote Test Systems (SARTS ... the activity by creating a **trouble ticket** in WFA ...
View as HTML - Web Search

<u>Town OF Blacksburg</u>
AT I–Police, SMP Works, AAWP Works, SIW ... - blacksburg.gov
... were posted during the month: Accounting **Technician** I – Police ... Continue to administer
the Blacksburg **Alert** system ... Meeting Met with Marketing **Supervisor** at BT ...
View as HTML - Web Search

<u>Network management applications for wireless local loop</u>
J Vucetic, P Kline - Electrotechnical Conference, 1998. MELECON 98., 9th ..., 1998 - ieeexplore.ieee.org
... table contains all relevant information on **technician** who maintains ... way [I]. It enables
automatic **alarm** filtering, **trouble ticket** generation, network ...
<u>Cited by 1</u> - <u>Web Search</u> - <u>BL Direct</u>

<u>Town OF Blacksburg</u>
S Maintainer, UP Works, AAWP Works, LAWP Works, R ... - blacksburg.gov
... Public Works Recreation **Supervisor**/Athletics - Recreation ... Police Officer – Police
Accounting **Technician** I – Police ... to administer the Blacksburg **Alert** system ...
View as HTML - Web Search

[PS] <u>Network Management: what it is and what it isn't</u>
DW Stevenson - White Paper, April, 1995 - sce.carleton.ca
... Some trouble ticketing systems allow the **technician** to check ... Each **alarm** received
should look like a real symptom that ... be flagged and sent as an **alert** to the ...
Cited by 14 - View as HTML - <u>Web Search</u>

<u>Fault management tools for a cooperative and decentralized network operations environment</u> - group of 3 »
EL Madruga, LMR Tarouco - Selected Areas in Communications, IEEE Journal on, 1994 - ieeexplore.ieee.org
... RMON MIB's **Alarm** Group, could be set by ... joining the CINEMA environment, as the **alert**
system itself ... dispatched to a **technician**, for instance, remains forgotten ...
Cited by 5 - Web Search - BL Direct

<u>Strategies for ATM in Wireless Networks</u> - group of 3 »
JP Schlaerth - Bell Labs Technical Journal, 2000 - doi.wiley.com
... 7. The SMS automatically generates a new **trouble ticket**. 8. The tier 1 **technician**
acknowledges the **alarm** at the NMS to let other users know that ...
Cited by 1 - Web Search - BL Direct

Challenges facing independent multihospital healthcare technology management systems - group of 3 »

JT Clark - Engineering in Medicine and Biology Magazine, IEEE, 2004 - ieeexplore.ieee.org

... Background & **technician**: ©1999 PhotoDisc ... medical devices, product compar- isons, archives of product **alert** and FDA ... HEMS **Work Order** Created for Quality Tracking ...

Web Search - BL Direct

technician (alarm OR alert) ("trouble   Search

Google Home - About Google - About Google Scholar